



MGCC Guidelines and Code of Conduct

Macau Golf & Country Club (MGCC) is a members club and we would like you to be aware of the following key Guidelines and Code of Conduct in order for you to fully enjoy your time with us.

If you have any questions, or need to speak with someone at MGCC for any reason, please immediately ask for the Golf Operations Manager on duty to assist you directly. They can be reached through the proshop or reception at any time.

As our golf course is typically quite busy, the following items are enforced to allow all golfers to enjoy their round at MGCC.

- 1) **Check-in at Reception and with Starter.** Upon arrival at MGCC please check-in your group immediately at reception. You must also check-in with the starter before your round and provide your receipts before you can start. 1, 2 and 3 ball bookings may be joined with other groups on weekends, holidays or at the decision of the starting Marshall. Golfers may not skip holes or start play without the Marshall (Starters) permission.
- 2) **Golf ability.** MGCC respectfully requires golfers to have prior knowledge and basic skills to play golf on the course. Reception will request to see a valid handicap card when you check-in. If a handicap card cannot be provided, you must register with the starting Marshall prior to play to be informed of our speed of play policy. If any member of your group is not able to play to a satisfactory level and maintain the MGCC speed of play guidelines, they must accept the Marshalls instruction to either pick up their ball and either drop closer to the hole or skip a hole.
- 3) **Slow play.** The MGCC course playing time is 4 hours and 10 minutes for a round of golf. Your golf cart will have a time card provided with your starting time and hole finishing time for every 3 holes. *Marshalls track each group position on the course hole by hole.* Please be aware of your speed of play and position regardless of whether or not there is a group in front or behind you. The Marshall may instruct your group to pick up your ball and move forward, skip a hole, or position you elsewhere on the course where there is less traffic. If you are walking and are behind time, the Marshalls may request you to take a buggy for the back 9 which will greatly speed up your play. In hot/inclement weather and on busy weekends/holidays, it is recommended to take a buggy and caddie.
- 4) **Marshalls.** Failure to follow the Marshalls instruction may result in a slow play warning/action. Repeated warning or excessive delay may result in removal from the golf course with no refunds. Marshalls are required to inform golfers of speed of play as a matter of courtesy for all golfers.
- 5) **Dress Code.** Please note proper dress code is required for the driving ranges and golf course play. Refer to our website/reception for details.
- 6) **Golf Etiquette.** Whether you take one of the well trained caddies or not, please repair your ball marks on the greens, repair divots on the tee boxes and fairways, and rake any bunkers you may occasionally visit. Trash should be properly disposed of. If you smoke, please do not litter the golf course with your cigarette butts. MGCC takes pride in their golf course condition and cleanliness.
- 7) **Interaction with MGCC members and staff.** We request all members and guests at MGCC to give courtesy and consideration to each other. If at any time you are presented with a challenging situation that requires mediation, please seek a Marshall (on the golf course) or a Golf Operations Manager (if before/after your round). We are here to be fair and please allow us to resolve the situation for you. If we are not able to resolve any situation to your satisfaction, please raise it directly with the Football Club Golf Society so the issue can be resolved at that level. While at MGCC, MGCC decisions are to be followed respectfully, even if they may not be acceptable to you.
- 8) **MGCC Rules & Regulations.** Please make the effort to be aware of our member rules and guidelines that may be updated and posted in the clubhouse or at the starter bulletin board. Summer/Winter hour changes and course conditions/play restrictions are constantly changing.

The debenture holder assumes responsibility for all other players under their booking and is responsible for communicating these Guidelines and Codes of Conduct to them.